Client License Manager (CLM) Quick Guide

(1.8.1000.6, 10/29/19)

Activating Floating Licenses in Client License Manager (CLM)

This Quick Guide will cover the process of activating a license in the CLM for floating licenses.

These steps outline how to install a new license for Realty Capture software.

- 1. Open CLM for Floating Licenses
- 2. Verify internet connection
- 3. Activate new licenses and type in new EID
- 4. Check for activatable licenses and verify
- 5. Confirm license installation

1. Open CLM for Floating Licenses





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2. Verify internet connection



In the **CLM**, click on **Verify internet connection** on left panel. Four green checks will be displayed. If a yellow triangle appears, click **Verify internet connection** again. If problem persists, check internet connection on laptop and try again.

3. Activate new licenses

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Click on **Activate new licenses** in left panel at top. Beside **Entitlement IDs** type in license number.



4. Check for activatable licenses



Click on **Check for activatable licenses** in bottom right corner. Cursor will spin and show product licenses.

5. Activate new licenses

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Click on **Activate new licenses** in bottom right corner. Cursor will spin and finally show **Entitlement ID**.



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Newly installed Entitlement ID

6. Confirm Entitlement ID installation

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Click on **View installed licenses** in top left corner to review installed EIDs.



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