

# License Recovery Guide

(CLM version 2.5.x, 12.09.2021)

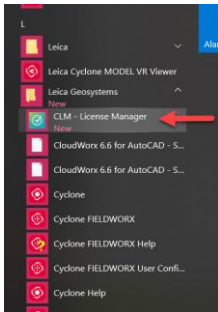
## Returning a License in the CLM- License Manager

This Quick Guide will cover returning an Entitlement ID activated on an existing Server or Workstation and moving it to new system.

The License Recovery steps include:

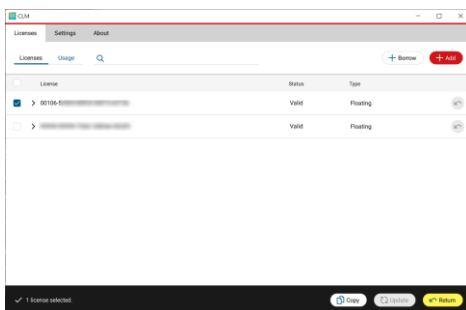
1. Opening the CLM License Manager
2. Returning an Entitlement ID
3. Activating the Entitlement ID on the new Server or Workstation
4. Verify successful activation

### 1. Opening the CLM License Manager



- Select your Windows Start Menu
- Scroll down to the Leica Geosystems folder
- Select "CLM - License Manager"

### 2. Returning an Entitlement ID

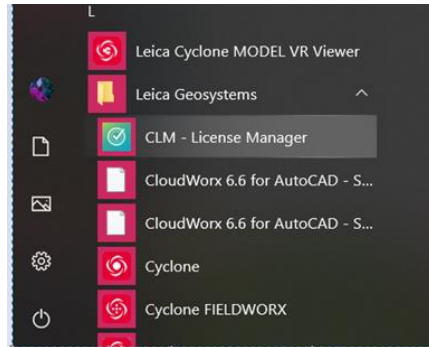


- Check the Entitlement ID's box you would like to return
- Select "Return"

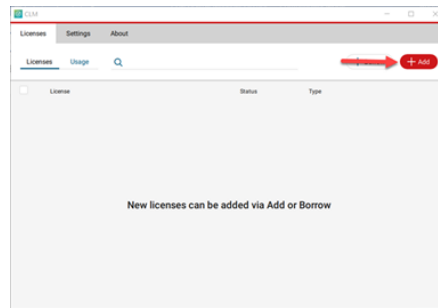


### 3. Activating the Entitlement ID on the new Server or Workstation

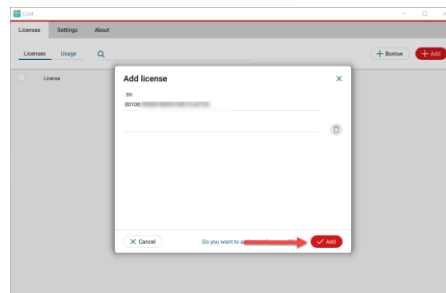
- Open the CLM - License Manager from your start menu \*



- Select "Add"



- Enter the Entitlement ID
- Select "Add"



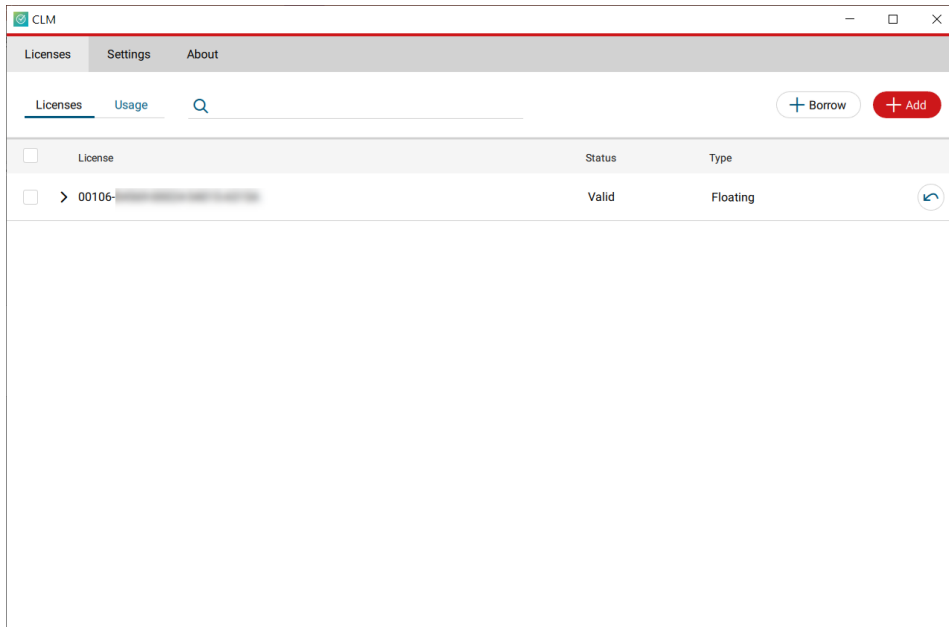
Note: \* If you have not installed the CLM – Client Manager it is available for download on myWorld, <https://myworld.leica-geosystems.com/irj/portal> , under your products "Software Tab".

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## 4. Verify successful activation

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- After activating the Entitlement ID, the EID is listed under the Licenses Tab



Note: If this is a new License Server the Server Name will need to be changed in the Software. If you have any questions, please contact us at [hds.support@leicaus.com](mailto:hds.support@leicaus.com).